

Recognizing Caring Hearts

Create a Positive First Impression

Anticipate Customer Needs

Respect Patients, Staff and Others

Efficiently Deliver Service

Safety, First and Foremost

Tell us more about your experience with a colleague who demonstrates **C. A. R. E. S.**, Excellence, Compassion and Teamwork.

Colleague's Name _____

Department (if known) _____

Your Name _____

Check One: Patient Visitor Colleague