



Thriving

in a NEW HEALTHCARE ENVIRONMENT



2015 ANNUAL REPORT *to the* COMMUNITY

TABLE OF CONTENTS

GROWING TO SERVE

Expansion	2
Foundation Healing Arts Initiative for 2015	3
Business Growth	4
Our People Make Us Strong	6
Clinical Excellence	8
Honoring Our Military	9

PARTNERSHIPS MAKE US STRONGER

Ochsner Health System	10
St. Tammany Quality Network	11
Cancer Care Close to Home	11

PHILANTHROPIC MILESTONES

Record-Breaking Year	12
Pediatric Capital Campaign	14
Little Grants With Big Impact	14
Dedication Celebrates Ann Carey Torczon	15
Challenge Match	15
\$1 Million Year 4 Times	16





2015

ANNUAL REPORT TO THE COMMUNITY

Thriving in a New Healthcare Environment

2015 was a year that achieved exciting milestones for St. Tammany Parish Hospital, most notably our hospital patient experience, growth in our foundation's legacy for the future and strengthening our strategic partnerships that support our mission close to home, especially as a member of the Ochsner Health Network.

GROWING TO SERVE

Expansion



St. Tammany Parish Hospital's three-year, \$21 million expansion achieved some of its most significant milestones in 2015. The hospital opened 21 new private patient rooms in the 3 North healing arts unit and reconfigured the emergency department to occupy new space and renovate old space.

Rooms on 3 North incorporate elements of the St. Tammany Hospital Foundation's Healing Arts Initiative, which promotes art as a component of the healing process. The new unit was built to create a soothing environment, reduce noise and help patients rest in all-private room accommodations. Rubber-based flooring muffles sound; special light fixtures keep the overall tone peaceful; and multi-use "touchdown" areas enable healthcare providers to converse away from quiet patient rooms. The foundation's art installations on the unit complete the healing arts décor.

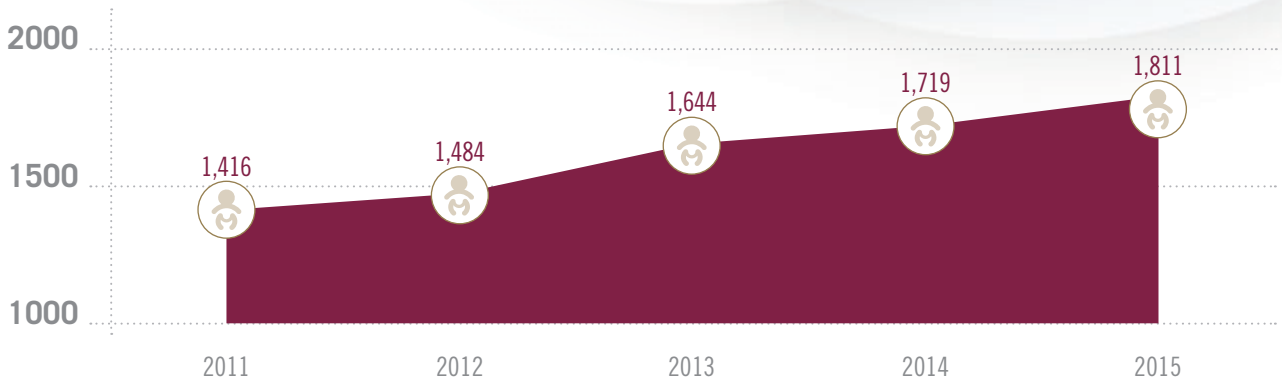
The emergency department portion of the project opened an entirely new ambulance entrance, a temporary waiting room, 11 new exam rooms and three large trauma rooms for those patients presenting in a critical state. The hospital expanded valet parking so that emergency visitors could focus on their loved one rather than where to park the car. Through it all, our emergency staff remained focused on patient care, reflected in patient satisfaction scores in the top quartile nationwide.

STPH provided a combined \$38.5 million in uncompensated and compassionate care, delivering on the promise to care for our community no matter the circumstances. Compassionate services for qualified patients include inpatient and emergency care, community education, cancer resources, screenings and support, new mom home visits, immunizations, medical attention, registration for government assistance and hospice care.

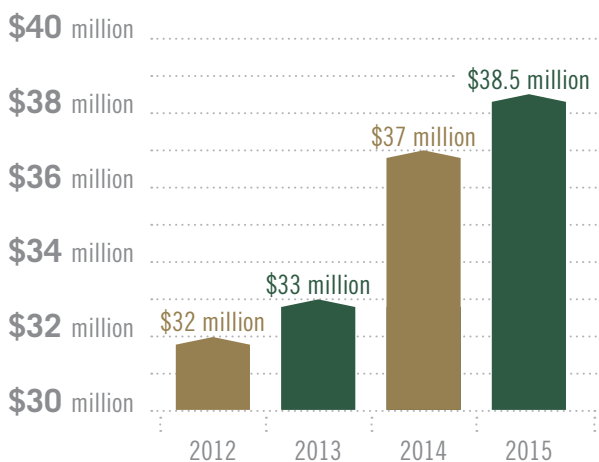
The St. Tammany Hospital Foundation continued its capital campaign throughout 2015 to support the dedicated pediatric area in the expanded emergency department. The fundraising effort culminated in the foundation's most successful year in its history. When complete, this effort will provide finishes on the emergency expansion that include a separate child-friendly waiting area, healing foliage and sculpture garden, five private pediatric treatment rooms, pediatric consult room and nursing spaces. More than \$3 million was raised.

“The hospital opened 21 new private patient rooms in 3 North healing arts unit.”

NEW BABIES DELIVERED IN 2015

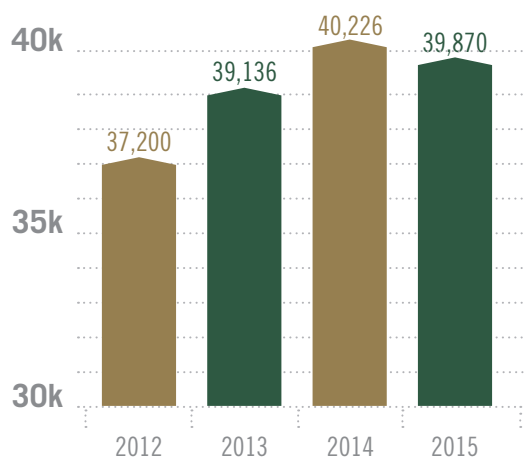


COMPASSIONATE CARE



EMERGENCY DEPT. VOLUMES

4 Year Growth



Foundation Healing Arts Initiative 2015

3 NORTH ROTATING GALLERY EXHIBIT OF LOCAL ART

St. Tammany Hospital Foundation's Healing Arts Initiative Committee unveiled its first rotating gallery exhibit of local artists' works at the hospital's ribbon cutting for the new 3 North patient unit.

Local artists Gretchen Armbruster, Tanya Dischler, Jax Frey, Carol Hallock and Marcia B. Holmes were the first five artists to participate in this creative endeavor.

Healing Arts Initiative Chairman Mary Lee says, "We are honored that these artists have placed their works with us as part of the state's very first rotating healing arts gallery." The ever-changing exhibit occupies a special space in the new connecting bridge leading to the 3 North entrance.

Business Growth

In 2015, the hospital added new physicians, locations, services and programs. Fitch Ratings, a global credit ratings leader, affirmed St. Tammany Parish Hospital Service District No. 1's 'A' rating in 2015, attesting to the hospital's financial strength.



Primary care opened in Folsom with a new location of the St. Tammany Physicians Network. The Village of Folsom warmly welcomed the new, state-of-the-art medical office and its board-certified family practitioners who came from the former Family Medical Clinic in Franklinton to serve St. Tammany and Washington patients from a beautiful and convenient locale inside St. Tammany Parish Hospital's service district.



In collaboration with local fire districts, STPH WellnessWorks launched Fit For Duty in 2015, returning first responders to work after injury or illness. This outpatient rehabilitation program entails medical evaluation by specially trained St. Tammany Physicians Network physicians and 13 rescue and fire-response operations that simulate real-world challenges firefighters face on the job.

St. Tammany Hospital Foundation received a WIC grant in 2015 that expands access to healthy food for improved health and reduced chronic disease. The Community Partnerships for Healthy Mothers and Children grant enabled the Community Wellness Center to launch three initiatives: grocery store tours to teach healthy shopping habits; community gardens to bolster access to fresh produce and gardening skills; and Eat Fit Northshore, healthy menu choices at local restaurants modeled on Eat Fit NOLA.



Entirely within 2015, the foundation received a legacy gift exceeding \$1 million in the will of Gilbert J. Hattier III, the WE Care Employee Campaign surpassed the cumulative \$1 million mark since the first campaign in 2004; Couture for a Cause hit the \$1 million mark with combined proceeds from Heart, Night, Soul and Look of Fashion events since 2009; and the Parenting Center's signature event Monster Mash reached \$1.3 million in its 27-year history.

Fitch Ratings affirmed the 'A' rating on \$24,215,000 series 2012 fixed rate bonds and \$35,965,000 series 2011 fixed rate bonds issued by the St. Tammany Parish Hospital District No.1. The rating affirmation is supported by continued strong operating EBITDA margins in excess of Fitch's 'A' medians.

Sound revenue growth is supported by STPH's position as a leading provider in most service lines, with a stable market share of 52% in its primary service area.

STPH collaborated with our regional partner Ochsner Health System to bring pediatric subspecialists to Covington in 2015. The specialty clinic, equidistant between the hospital and Ochsner Covington, hosts pediatric subspecialty appointments for cardiology, general surgery, gastroenterology, pulmonology, endocrinology and orthopedic pediatrics. Whimsical artwork owned by the St. Tammany Hospital Foundation Fund for Advancing Pediatric Care is on loan to bring an element of healing arts to the facility.



Our People Make Us Strong

The Board of Commissioners of St. Tammany Parish Hospital Service District No. 1 bid a fond farewell in 2015 to long-tenured member Vesey J. Richardson and welcomed new board member Mimi Goodyear Dossett, appointed by St. Tammany Parish Council Chairman Richard Tanner.

President and CEO Patti Elish celebrated 15 years with the hospital and was recognized nationally by Becker's Hospital Review as one of 130 women hospital and health system leaders to know. Carolyn Adema was named vice president for human resources, and Craig Doyle was named vice president and chief information officer.

The hospital welcomed Northlake Surgical Associates to its physicians' network, adding five board-certified surgeons with a broad range of capabilities including general, bariatric, robotic and laparoscopic surgery. The practice also has a strong commitment to the health and well-being of the community, with a range of nonsurgical weight loss options.

STPH BOARD OF COMMISSIONERS

BACK ROW LEFT TO RIGHT:

Katherine Williams, M.D.; Gregory J. Lemons; John A. Evans; Sue Osbon, Ph.D.; Thomas D. Davis; John P. "Pizzle" Romano

FRONT ROW LEFT TO RIGHT:

Mimi Goodyear Dossett, James L. Core



STPH EXECUTIVE TEAM

BACK ROW LEFT TO RIGHT:

Sandra DiPietro; Carolyn Adema;
Bob Capitelli, M.D.; Patti Elish;
Craig Doyle; Midge Collett, R.N., J.D.;
Patrick Torcson, M.D.

FRONT ROW LEFT TO RIGHT:

Sharon Touns; Kerry Milton, R.N.



STH FOUNDATION BOARD OF TRUSTEES

BACK ROW LEFT TO RIGHT:

Greg A. Pellegrini; Jack W. Greene;
Tillman Stogner; Mary Lee; Laurie McCants;
Darci S. Senner; Allyson M. Sanderson;
Richard P. Kelley; John "Pizzie" Romano;
Julia Pearce

FRONT ROW LEFT TO RIGHT:

Charley Strickland; Blanche E. McCloskey;
Adrian B. Cairns Jr., M.D.; Deedee Suthon

Not Pictured:

Eric Dunavant; Robert C. Faucheux, M.D.;
L. Stephen Holzhalb III; Anne M. Jacobson; Rock
Kendrick; Glen Kessler, M.D.; Jennifer Mutter;
William P. Trist



Clinical Excellence

In 2015, the 2,000 staff, physicians and leaders of St. Tammany Parish Hospital achieved more national, regional and local recognition of high quality, safety and patient experience than any prior year. Our nursing division sought and earned national certification or recognition for chest pain, stroke, cancer care and shared governance.

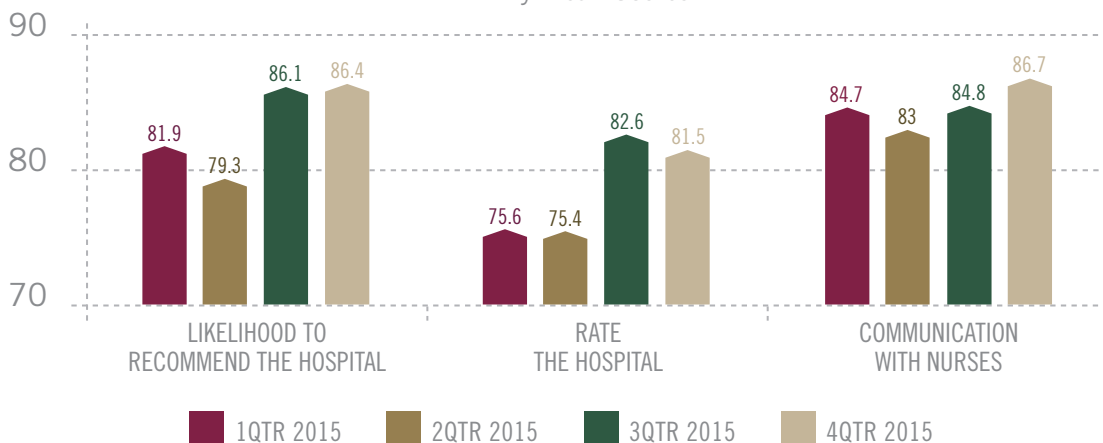
Aligning with best practice initiatives defined by the American Heart Association, the American Stroke Association, the Society for Cardiovascular Patient Care and The Joint Commission, the interdisciplinary team at STPH, led and organized by nursing leadership, successfully implemented protocols and performance improvement initiatives to achieve two important designations: Chest Pain Cycle IV Accreditation with Primary PCI from the Society of Cardiovascular Patient Care and The Joint Commission's Gold Seal of Approval® and the American Heart Association/American Stroke Association's Heart-Check mark for Advanced Certification for Primary Stroke Centers.

Nursing expertise and care is at the core of our success, and 2015 was no exception. Nursing accomplished a wide variety of strategic goals for the year including lowering C-section rates, earning stroke certification, infection prevention improvements and improved patient experience.



PATIENT SATISFACTION

By Mean Scores



Infection Prevention

Nursing ensures quality patient outcomes through accountability and evidence-based practices. In 2015, the critical care and surgical nursing teams utilized best practices that led to infection prevention rates in the top 15 percent of hospitals nationwide and zero healthcare-acquired medical device infections.

40-Week Initiative

St. Tammany Parish Hospital collaborated with the Institute of Healthcare Improvement and the Louisiana Department of Health and Hospitals to improve our low-risk C-section rate. Dr. Rachel Cresap engaged community physicians to collaborate with nursing staff on a 40-week initiative to eliminate elective inductions of first-time mothers fewer than 40 completed weeks of pregnancy. The result was a decreased low-risk cesarean delivery rate of 26 percent, down from 33 percent. March of Dimes recognized STPH in 2015 for this improvement.

Rounding

Rounding on patients is part of our organization's commitment to providing quality care and to validate that this level of care is occurring with every patient every time. By interacting with patients and families, leaders are able to manage the patients' expectations, learn about effectiveness and identify members of the care team for reward and recognition. Rounding measured March to December 2015 significantly improved patient perception of quality as reported by the Hospital Consumer Assessment of Healthcare Providers and Systems (HCAHPS).

Medication Administration

Nursing utilized Lean Six Sigma techniques to implement best practices in medication administration. Appropriate medication dosing requires accurate patient weights. A nursing team investigated methods of obtaining patient weights and determined the best practice is to weigh patients. Process improvements and education were provided on weight-based medication administration.



Honoring Our Military

Honor Red White and Blue recognizes Veterans on admission and throughout their stay. In the event of their passing, an honor ceremony is conducted with their family in which the hallways are lined with staff, the body is draped in the American Flag, and the chaplain conducts a brief eulogy. The flag is folded and given to family. This respectful gesture earned nursing leadership two awards in 2015: American Legion Citizen of the Year award and Hero of the Year from La Societe des Quarente Hommes et Huit Chevaux (the Society of Forty Men and Eight Horses). This program is being duplicated by other hospital across the country to honor our veterans.

PARTNERSHIPS MAKE US STRONGER

Aligned with Ochsner Health System, community physicians and Mary Bird Perkins, St. Tammany Parish Hospital saw strategic alliances in 2015 strongly impact the quality of care and the future of healthcare in our service district.

Ochsner Health System

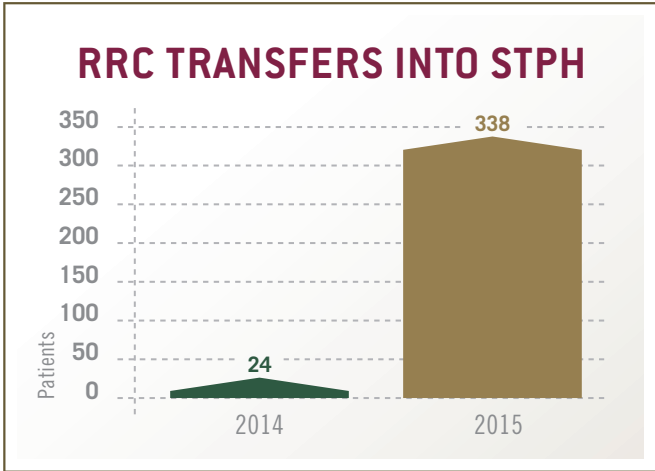
As part of the Ochsner Health Network, St. Tammany Parish Hospital and Ochsner set clinical goals that are already succeeding in many areas, delivering high-quality healthcare options and improved outcomes to patients when and where they need them.



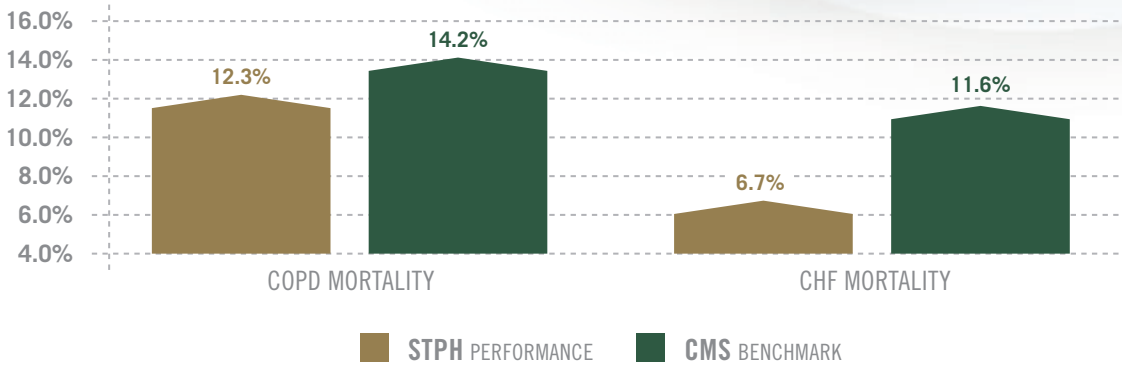
At St. Tammany Parish Hospital, we have always been about providing our patients the highest quality care in the most personal way, at an affordable cost. Together with our regional partner, we're taking that to the next level. We are bringing quality sub-specialty care into our market; we are improving efficiencies and reducing unnecessary costs so that we can provide even more value for our shared patients; and we are doing those things without changing a bit of the personal connection we have with our patients.

In 2015, we jointly prioritized patient access, streamlined services and cut cost as we:

- Combined cardiovascular and thoracic programs to perform 94 additional CV surgeries, 175 additional cath lab procedures and 9% more endoscopy services over prior year
- Implemented Epic, the most powerful electronic health record available today; our ability to acquire this state of the art system was made affordable through our partnership
- Opened a Covington pediatric subspecialty clinic that welcomed 675 children, more than double 2014
- Consolidated sleep centers, bringing in 1,021 patients, 155 more than combined 2014 visits
- Added perinatologists to existing STPH clinic, expanding access for 128 new patients
- Supplied neurologists to ensure appropriate coverage
- Secured 250 new patients through Ochsner's Regional Referral Center and seamlessly transferred 176 patients in need of highly specialized healthcare to Ochsner Medical Center



CHRONIC CONDITIONS MANAGEMENT



Our hospital and quality network with Ochsner Health System collaborated to build

clinical pathways for early detection and aggressive treatment of sepsis, developed a comprehensive integrated wound care program and implemented best practice protocols for chronic heart failure and chronic obstructive pulmonary disease patients to help improve the quality of life and reduce hospital admissions. Our performance is now below the Centers for Medicare & Medicaid Services reported national benchmarks.

Our clinically integrated network is collaborating for improved population health in west St. Tammany. We are working to structure proactive management of post-acute care for patients with chronic conditions such as diabetes, hypertension and cardiac disease to keep them out of the hospital.

The quality network participates in the Ochsner Accountable Care Network to manage the Medicare patients in our community. Together, the partners are working to enhance the patient experience, coordinate care across all settings, proactively work on prevention of disease strategies, manage high risk populations and develop strategies aimed at improving outcomes.

Cancer Care Close to Home

Our cancer center was again nationally recognized for exceptional patient experience and earned commendation from the American College of Surgeons Commission on Cancer. In addition to continuing the lung program launched in 2014, the center commenced a breast cancer multi-disciplinary team in 2015. The center began an outpatient palliative care clinic, launched a patient portal, expanded the patient navigation program and launched a patient advisory group.





PHILANTHROPIC MILESTONES

For St. Tammany Hospital Foundation, 2015 represented pinnacle achievements with multiple \$1 million milestones in a single year, completion of its first-ever capital campaign, opening of Healing Arts installations on 3 North and funding of a wide variety of medical equipment and programs for hospital departments and services.

Record-Breaking Year

2015 was the most profitable fundraising year ever for the foundation with revenues of \$2,413,377. More than 1,100 donors contributed to the success of 2015. Generous companies, organizations, foundations, individuals, employees and volunteers have contributed their time and financial resources to further benefit the care and services provided by the hospital.

With a concerted emphasis on the Pediatric Capital Campaign as well as Advancing Pediatrics through Heart and Night of Fashion events, more than 70 percent of the dollars raised in 2015 went to Pediatrics. Mary Bird Perkins Cancer Center at St. Tammany Parish Hospital raised 13 percent for comprehensive cancer care. Other beneficiaries of designated dollars were the Parenting Center, Hospice, the Community Wellness Center, the Employee Benevolent Fund and Endowment.

Spring brought the foundation's annual Get Lucky! Golf Tournament at Tchefuncta Country Club Golf Course. The event raised nearly \$43,000 for the foundation's mission, sustaining the healing work of the physicians and staff at St. Tammany Parish Hospital.

For the fifth straight year, the St. Tammany Women's Council of Realtors benefited the STPH Women's Pavilion with \$10,000 of the proceeds from their popular Bras for a Cause fundraiser.

The Angels of Light ceremony was held on December 10 in the hospital lobby. Highlights of this holiday tradition to benefit St. Tammany Hospital Hospice included the lighting of the 2015 Hospice Tree for Life. The tree was dedicated in loving memory of Ronald Albert Gitz, Sr. by the Gitz family. More than 420 angels graced the tree and more than \$20,000 was raised.



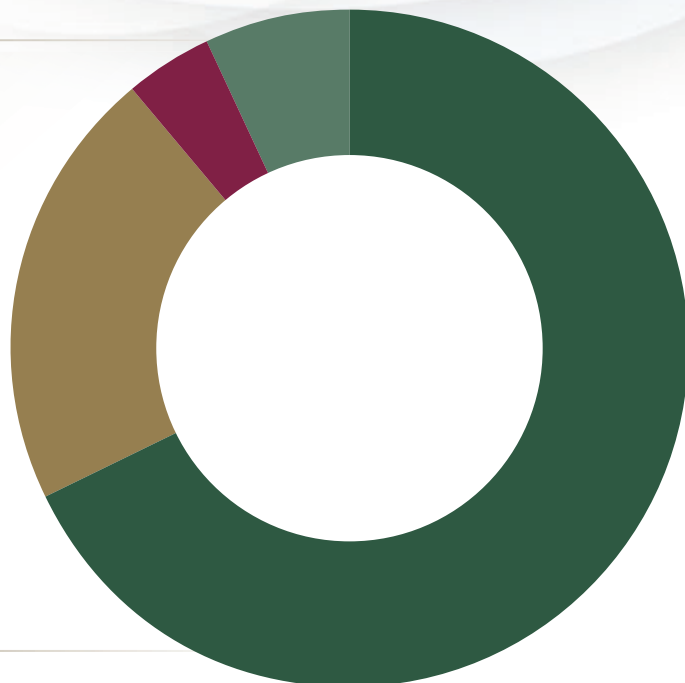
“More than 1,100 donors contributed to the success of 2015.”

2015 SOURCES OF FUNDING



\$2,413,377

- 68% INDIVIDUALS**
\$1,631,015
- 21% COMPANIES**
\$519,303
- 4% EMPLOYEES**
\$105,278
- 7% FOUNDATIONS/ORGANIZATIONS**
\$157,781

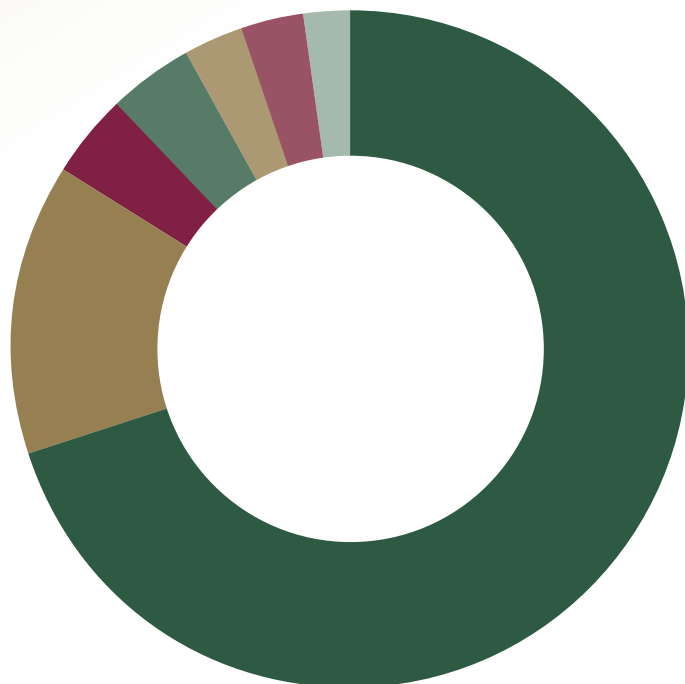


2015 STEWARDSHIP OF GIFTS



\$2,413,377

- 70% PEDIATRICS**
\$1,678,312
- 14% MBP@STPH**
\$341,420
- 4% COMMUNITY WELLNESS CENTER**
\$92,899
- 4% PARENTING CENTER**
\$92,440
- 3% HOSPICE**
\$73,102
- 3% ADDITIONAL DONOR RESTRICTED**
\$77,117
- 2% ENDOWMENT/EBF**
\$58,087



Pediatric Capital Campaign



CAMPAIGN CHAIRS: Allyson Sanderson, Greg Pellegrini

St. Tammany Hospital Foundation undertook a capital campaign to augment the pediatric environment planned for the expanded emergency department at St. Tammany Parish Hospital. With a three-year, \$3 million goal to raise it, the Capital Campaign Committee, the Board of Trustees and foundation

staff worked tirelessly to bring awareness of the opportunity and attract donors to participate.

Special emphasis on pediatric patients and their families will be overwhelmingly evident in the finished emergency department project, including a separate entrance, child-friendly waiting space, healing views, including a sculpture garden, five pediatric treatment rooms with child-size equipment, beds and supplies. The unit will feature a pediatric nursing station and family consult space.

An extension of the Pediatric Capital Campaign was naming opportunities in the new 3 North unit of private patient rooms. The Torczon family took this opportunity to honor their mother and her many accomplishments.



LEFT TO RIGHT: John Evans, Patti Elish, Laurie McCants, Rock Kendrick, Greg Pellegrini, Charley Strickland, Allyson Sanderson

Little Grants with Big Impact

Through a variety of funds dedicated to keeping St. Tammany Parish Hospital healthy, the foundation provided hospital departments with desired equipment outside standard operating capital purchases.

The foundation provided \$100,000 to 23 hospital departments in 28 grants of \$5,000 or less that will fund CPR mannequins, vein finders, rocking chairs, bedside chair alarms, pediatric scales, safety glasses and goggles, lift chairs, COPD education booklets, a vaccine freezer, a thermal imager, activity carts and more.

Dedication Celebrates Ann Carey Torczon

“Naming a room for our mother, Ann Carey Torczon, was an opportunity for my siblings and me to honor a truly exceptional person and contribute to St. Tammany Parish Hospital,” says Dr. Patrick Torczon, M.D., Vice President and Chief Integration Officer, St. Tammany Parish Hospital.

Dr. Torczon added, “Mom was an extraordinary person for all that she accomplished in her life and it was even more amazing and inspiring to us all how, at the end of her life, she accepted her diagnosis of terminal cancer with courage, grace and dignity. Fortunately, she passed away peacefully at her own home, surrounded by her family.”



After raising five children, Ann went back to college and graduate school, then taught at the University of New Orleans for 20 years. Upon her retirement, Ann volunteered in the Administration Department of Ochsner Clinic–Northshore and was named the first chair of the Ochsner Northshore Board of Counselors. In addition, Ann was an active community volunteer with the Adult Literacy Program and STPH Hospice.

The Torczon siblings selected room 3010 on 3 North to honor Ann’s birthday, March 10.

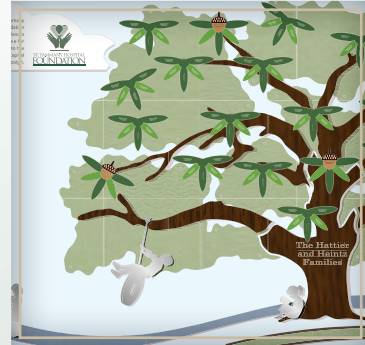


SAM & JUDY CAMP CHALLENGE MATCH

As the Pediatric Capital Campaign was nearing its close at the end of 2015, foundation Board of Counselors member Sam Camp and his wife Judy, issued a challenge match for \$100,000. Beginning December 15, the Camps promised to match dollar for dollar any new gifts up to \$100,000. It took exactly one month for the challenge to be met. On January 15, an additional \$100,000 was raised for the campaign and was matched by the Camps. The foundation would like to express its sincere gratitude to Sam and Judy Camp.

\$1 Million Year 4 Times

1 Gilbert J. Hattier III, native New Orleanian and grateful patient of St. Tammany Parish Hospital, passed away October 31, 2014, at the age of 78. He utilized a residual bequest in his will to show his deep appreciation for the exceptional care that he received at St. Tammany Parish Hospital during his lifetime, especially in the final years of his life. In January, Mr. Hattier's \$1 million legacy was made in the name of "The Hattier and Heintz Families" and will be physically memorialized on the campus of St. Tammany Parish Hospital.



2 The WE CARE Employee Campaign offers STPH employees and volunteers the opportunity to give back through the hospital's supporting organization, St. Tammany Hospital Foundation. Employees of all types, full and part-time, service, clerical, medical, management and executive voluntarily choose to give in increments and gifts from one-time to annual recurring gifts. In August, the 2015 campaign, "How Sweet It Is," raised \$85,148, totaling \$1,066,018 since 2004.



3 Couture for a Cause came into its own in 2015 after six years of nonstop lights, camera, action! The cumulative total for all Heart, Night, Soul and Look of Fashion events since 2009 totaled \$1 million with September's tour of Saks Fifth Avenue's Fall Collection. The Northshore's only New York-style runway show has been a crucial provider for funding advancement in pediatric care.



4 Monster Mash, a fun family fall festival with a history of 27 years, reached a milestone of \$1.3 million in funds to benefit the St. Tammany Parish Hospital Parenting Center. As a department of the hospital, the center is dedicated to meeting the needs of children and parents. The purpose of this program is to provide a center where parents, through the help of professionally trained staff, can develop parenting skills, thereby maximizing their child's intellectual, physical, social, emotional and educational development.



Donor List*

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 Ms. Jan Waddell
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Acidom Medical Services Behavioral
Health Center
All American Medical & Chiropractic
Andersen Reports
Art Angels, LLC
AVeriFact, LLC
Ballard Brands
Banner Ford
Beck-N-Call Cafe
Bop's Frozen Custard
Bradley Murchison Kelly & Shea, LLC
Breazeale, Sachse & Wilson
Capital One
Chevron, USA, Inc.
Christwood Retirement Community
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Citizens Savings Bank
Community Coffee Company
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Cruikshank Ersin
Culinary Kids LLC
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Daigle Fisse & Kessenich, PLC
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Dunavant Wealth Management Group
Eagan Insurance Agency, LLC
Elevation Station, LLC
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EOG Resources, Inc.
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First NBC Bank
Fleur De Lis Appraisals, LLC
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KV Workspace, LLC
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Liberty Self-Storage
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Mele Printing Company
MM Covington, LLC
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Nevada Bob's
Nielsen's City Drug Store
Nielsen's Pharmacy &
Medical Equipment
NOLA Lending – A Division of
Fidelity Homestead Savings Bank
Northlake Spine Care
Ochsner Health System
Ooh La Bra
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Pan American Power, Inc.
Paretti Jaguar of Baton Rouge
Parish Concrete, LLC
Pelican Athletic/Health Club

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Schwartz & Todaro, LLC
Perlis Clothing
Playville 2, LLC
Pontchartrain Foods, Inc.
Pool Corp
Progress Residential
Rain CII Carbon LLC
Regal Construction, LLC
Resource Bank
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Southern Medical Services NOLA Inc.
St. Francis Cabrini Hospital - QI Office
State Board of Certified Public
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The Shobe Financial Group
The Villa
Usborne Books & More
Vault Cash, LLC
Voya Financial
Wildcrafter
Zen-Noh Grain Corporation/
GGB Enterprises, Inc.
Anonymous (2)

Central LA Chapter of Society of LA CPAs
Dogwood Ladies League
Helping Hands Gallery
Illinois CPA Society
Kids Wanna Help
Kiwanis Club of Northshore
Little Gifted Minds
National WIC Association
New York State Society of
Certified Public Accountants
Rapid Urgent Care
Robert H. Burns Post #16 American Legion
Sassy Decore and More, LLC
Share Our Strength – No Kid Hungry
Society Of Louisiana CPAs
St. Joseph Altar Society of
St. Anselm Church
St. Peter Catholic School
St. Tammany Women's Council of Realtors
St. Tammany Hospital Guild, Inc.
The American Institute of CPAs
The Bank of America Charitable
Foundation, Inc.
The Georgia Society of CPAs
The Lenard S. Fishman and Wilma D
Fishman Living Trust
The Windward Group
Threads of Love Prayers + Stitches
United Methodist Church
Anonymous (3)

Foundations & Organizations

Baptist Community Ministries
ExxonMobil Foundation
Hunter Whealdon Foundation
J. Edgar Monroe Foundation
J.B. Levert Foundation, Inc.
Mary E. Peters and
Robert W. Polchow Foundation
Robert L. Pierce Foundation
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Beverly S. Bennett Trust
Cedarwood Pre-School

Our Mission

The St. Tammany Hospital Foundation, a 501 (c) (3) non-profit organization, was established to sustain the healing work of the physicians and staff of St. Tammany Parish Hospital. Through the development of philanthropic support, the Foundation seeks to fortify the promise to provide world-class healthcare...close to home, now and for generations to come.

**Keeping St. Tammany Parish Hospital Healthy
Keeps Our Community Healthy**

Our **MISSION**

To serve the individuals and community of western St. Tammany Parish and surrounding areas as a not-for-profit hospital by providing integrated healthcare services such as education and prevention, a full range of diagnostic services, and both inpatient and outpatient care, all of which help to ensure continued good health.

Our **VISION**

To maintain a leadership role in assuring delivery of quality healthcare services to the community.

Our **VALUES**

ST. TAMMANY PARISH HOSPITAL COMMITS TO:

Value each patient, family member, physician, employee and volunteer as our customer

Share compassion, dignity, privacy and respect with patients and families in all life stages

Continuously evaluate and improve delivery of safe, effective care

Recognize the medical staff's critical role in the hospital's mission, vision and goals

Support teamwork, collaboration and trust among employees

Appropriately fund technology, medical care, preventative care and education

Lead on issues that impact the well-being of our community

